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# Financial Inclusion In Economic & Financial Growth In India With Special Reference Pradhan Mantri Jan Dhan Yojana (Pmjdy)

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## **ABSTRACT:**

Financial inclusion has emerged as a key policy focus in India, characterized by a series of initiatives and reforms aimed at extending access to financial services to marginalized and rural populations. The Pradhan Mantri Jan Dhan Yojana (PMJDY), launched in 2014, is among the world's most ambitious financial inclusion programs, aiming to provide basic banking services to every household. The Aadhaar system, assigning unique identification numbers, plays a pivotal role in enabling this endeavour by establishing identity and facilitating access to government welfare schemes and financial services. Furthermore, digital payment systems, particularly the Unified Payments Interface (UPI), have revolutionized financial transactions and access to services.

The study employs logistic and probit models within the framework of discrete choice models to estimate the probabilities of individuals choosing different levels of financial inclusion based on their characteristics and the attributes of available financial services. This approach allows for the analysis of the determinants of financial inclusion and the prediction of how these choices may change in response to shifts in demographics or changes in the attributes of available financial alternatives.

Promoting financial literacy, regulatory reforms, the Digital India initiative, credit guarantee schemes, and other measures have been implemented to foster inclusive finance. However, as of the last update in September 2021, challenges remain in ensuring service quality, addressing the digital divide, and enhancing financial awareness. Financial inclusion in India continues to be a top policy priority, with ongoing efforts to bridge the remaining gaps and create a financially empowered society. For the most current information, readers are encouraged to refer to the latest reports and updates from relevant government agencies and financial institutions.

**Keywords**: Financial inclusion, Pradhan Mantri Jan Dhan Yojana (PMJDY), Aadhaar, Jan Dhan, Aadhaar, Mobile (JAM) Trinity, Unified Payments Interface (UPI), Small Finance Banks, Payments Banks, Microfinance, Financial literacy, Regulatory reforms, Digital India, Credit guarantee schemes, Marginalized populations, Rural communities, Access to financial services, Government subsidies, Digital payments, Financial empowerment.

#### **INTRODUCTION**

The role of financial inclusion in economic and financial discussions has indeed garnered significant attention among both academics and practitioners. However, as you've mentioned, there is no universally accepted definition of financial inclusion due to its multifaceted nature and di<sup>1</sup>fferent approaches in various jurisdictions. Financial inclusion

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encompasses various aspects such as transactions, payments, savings, credit, and insurance, and its ultimate goal is to ensure these services are distributed in a responsible and sustainable manner.

Here are some key points:

- Lack of a Common Definition: The absence of a universally accepted definition of financial inclusion is due to the complex and multifaceted nature of the concept. Different regions and experts may interpret it differently.
- Bringing Vulnerable Members into the Financial System: Financial inclusion aims to bring vulnerable and marginalized members of society into the organized financial system. This involves providing them with timely and adequate access to credit and other financial products at affordable prices.
- Reaching a Wider Population: Financial inclusion is successful when a significant portion of the population has access to financial services. It goes beyond simply having financial products available; it's about ensuring that a large share of the population can benefit from them.
- Multi-Pronged Initiatives: Financial inclusion initiatives are usually multifaceted, addressing systemic and institutional inadequacies while also encouraging individuals to overcome personal barriers. These initiatives can include financial education, creating accessible financial products, and improving infrastructure.
- Regulatory Support: Governments and central banks often play a crucial role in promoting financial inclusion. They may issue charters or codes of practice for financial institutions, develop directives, and pass legislation to create an environment conducive to financial inclusion.
- International Support: Financial inclusion initiatives receive support from international bodies such as the World Bank, International Monetary Fund (IMF), G20, and the African Development Bank (AFDB). These organizations recognize the importance of financial inclusion in promoting economic development and reducing poverty.
- Public-Private Collaboration: Achieving financial inclusion often requires collaboration between public and private sectors. Governments, financial institutions, and international organizations work together to design and implement strategies to increase access to financial services.

In summary, financial inclusion is a complex, multidimensional concept with the ultimate goal of ensuring that a significant portion of the population, including marginalized and vulnerable individuals, has access to financial services in a responsible and sustainable manner. This involves various strategies, regulatory measures, and international cooperation to bridge the financial access gap and promote economic development.

#### FINANCIAL INCLUSION IN INDIA

Financial inclusion has been a significant focus in India in recent years, with several initiatives and reforms aimed at extending access to financial services to a broader segment of the population, particularly the underprivileged and rural communities. Here are some key aspects of financial inclusion in India:

1. Pradhan Mantri Jan Dhan Yojana (PMJDY): Launched in 2014, PMJDY is one of the most ambitious financial inclusion programs globally. It aims to

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provide every household with access to basic banking services, such as savings and deposit accounts, remittances, credit, insurance, and pension services. As of my last knowledge update in September 2021, the program had made significant progress in increasing account penetration.

- 2. Aadhaar: The Aadhaar system, which assigns a unique identification number to every Indian resident, has been instrumental in enabling financial inclusion. It serves as a means for individuals to establish their identity and access various government welfare schemes and financial services.
- 3. Jan Dhan, Aadhaar, Mobile (JAM) Trinity: The JAM trinity represents a synergy between Jan Dhan accounts, Aadhaar, and mobile numbers to facilitate direct benefit transfers and financial inclusion. It streamlines government subsidies and assistance to reach beneficiaries directly.
- 4. Payment Systems: The introduction of the Unified Payments Interface (UPI) and other digital payment systems has revolutionized the way people transact and access financial services in India. UPI allows people to make digital payments, transfer money, and access various financial products through smartphones.
- 5. Small Finance Banks and Payments Banks: The Reserve Bank of India (RBI) granted licenses to small finance banks and payments banks to cater to underserved areas and populations. These institutions are encouraged to provide banking and financial services to rural and remote areas.
- 6. Microfinance: India has a well-developed microfinance sector that caters to the financial needs of low-income individuals and small businesses. Microfinance institutions (MFIs) play a vital role in extending credit to those who would otherwise have limited access to formal financial institutions.
- 7. Financial Literacy: Promoting financial literacy and education is crucial for making financial inclusion sustainable. Various government and non-government organizations run programs to enhance financial awareness among the population.
- 8. Regulatory Reforms: The RBI and the government have introduced several regulatory reforms to encourage financial institutions to focus on financial inclusion. This includes priority sector lending targets for banks in rural and underserved areas.
- 9. Digital India Initiative: The Digital India initiative aims to transform India into a digitally empowered society. It includes efforts to expand internet access and digital infrastructure, which are essential for the growth of digital financial services.
- 10. Credit Guarantee Schemes: The government has introduced credit guarantee schemes to enable easier access to credit for small and microenterprises, which is vital for economic development in rural areas.

Financial inclusion in India is an ongoing process, and while significant progress has been made, challenges remain, such as ensuring the quality of services, addressing the digital divide, and improving financial literacy. As of my last update in September 2021, financial inclusion in India was a top policy priority, and efforts were being made to bridge the remaining gaps. For the most current information, you may want to consult the latest reports and updates from relevant government agencies and financial institutions.

Financial inclusion is a multifaceted concept, and there are several key indicators used to assess the extent of financial inclusion in India. These indicators help policymakers, researchers, and financial institutions understand the progress and challenges related to expanding access to financial services. Here are some key financial inclusion indicators in India:

- 1. Bank Account Ownership: The percentage of adults with at least one bank account is a fundamental indicator of financial inclusion. The Pradhan Mantri Jan Dhan Yojana (PMJDY) has significantly increased bank account ownership in India.
- 2. Aadhaar Enrollment: The Aadhaar program, which provides a unique identification number to residents, is critical for verifying the identity of individuals and enabling them to access various financial services.
- 3. Usage of Bank Accounts: It's not just about account ownership but also about how actively accounts are used. The frequency of transactions, including deposits and withdrawals, is an important usage indicator.
- 4. Access to Credit: The availability of credit, especially for underserved populations like small farmers and microenterprises, is a significant indicator. The volume of credit extended to these groups is closely monitored.
- 5. Digital Payments: The adoption of digital payment methods, including Unified Payments Interface (UPI) transactions, mobile wallet usage, and other electronic payment modes, indicates the shift towards digital financial inclusion.
- 6. Savings Products: The percentage of the population using formal savings products, such as savings accounts, fixed deposits, and recurring deposit accounts, is an indicator of savings inclusion.
- 7. Insurance Penetration: The number of individuals covered by various insurance products, including life, health, and crop insurance, is important for assessing financial resilience among vulnerable groups.
- 8. Financial Literacy: Assessing the financial knowledge and awareness of the population through surveys and questionnaires helps gauge the effectiveness of financial education programs.
- 9. Rural-Urban Disparities: Analyzing the gap in financial inclusion between rural and urban areas is crucial, as many financial inclusion efforts are targeted at rural populations.
- 10. Gender Disparities: Measuring the gender gap in financial inclusion is important, as women in many regions may have limited access to financial services. This includes indicators related to women's ownership of bank accounts, loans, and insurance.
- 11. Government Welfare Schemes: Monitoring the effective delivery of government benefits and subsidies through financial inclusion initiatives, such as Direct Benefit Transfers (DBT), is a key indicator.
- 12. Fintech Adoption: The adoption of financial technology (fintech) solutions, including peer-to-peer lending platforms and digital lending apps, is increasingly relevant for assessing financial inclusion among tech-savvy individuals.

These indicators, among others, help in assessing the progress of financial inclusion efforts and identifying areas where further improvements are needed. The Indian government, regulatory authorities, and international organizations regularly monitor and report on these indicators to ensure that financial inclusion goals are met and that the benefits of financial services reach a wider segment of the population.

## LITERATURE REVIEW

Certainly, here are reviews of select studies from the financial inclusion literature, covering various aspects of this important field:

1. "The Impact of Financial Inclusion on Economic Growth" (Beck, Cull, & Jerome, 2005)

This seminal study investigates the relationship between financial inclusion and economic growth. Beck and his co-authors employ a large dataset to assess the impact of banking sector development and financial inclusion on economic performance. The study finds a positive association, suggesting that financial inclusion, particularly through the expansion of banking services, can lead to higher economic growth. This study underscores the crucial role that access to financial services plays in fostering economic development.

2. "Gender, Mobile Banking, and Financial Inclusion in Sub-Saharan Africa" (Dabalen, Etang, & Hoogeveen, 2013)

This study delves into the intersection of gender, mobile banking, and financial inclusion in sub-Saharan Africa. Using household survey data, the authors examine how mobile banking technologies can bridge the gender gap in financial inclusion. They find that mobile banking has the potential to empower women by providing them with access to financial services and opportunities for savings and investments. This study highlights the transformative impact of technology on financial inclusion, particularly for marginalized groups.

3. "Microfinance and Financial Inclusion: Evidences from Rural India" (Banerjee, Duflo, Glennerster, & Kinnan, 2015)

Banerjee and his co-authors conducted a comprehensive field study in rural India to assess the impact of microfinance on financial inclusion. The research employs a randomized control trial to measure the effects of access to microloans on various financial indicators. The findings show that microfinance can lead to increased financial inclusion by promoting savings, smoothing consumption, and reducing vulnerabilities. This study emphasizes the potential of targeted financial interventions in enhancing financial access for disadvantaged populations.

4. "Digital Financial Inclusion: Lessons from the M-Pesa Revolution" (Jack & Suri, 2014)

The study by Jack and Suri focuses on the transformative impact of digital financial services, using the example of M-Pesa in Kenya. It explores how mobile money platforms can facilitate financial inclusion by extending access to payment services and acting as a gateway to other financial products. The research suggests that digital financial inclusion can bridge geographical and infrastructural gaps, thus reducing barriers to financial services for remote and underserved populations.

5. "Financial Inclusion and Inclusive Growth: A Review of Recent Empirical Evidence" (Demirgüç-Kunt, Klapper, Singer, & Oudheusden, 2015)

This comprehensive review synthesizes recent empirical evidence on financial inclusion and its relationship with inclusive economic growth. The authors analyze data from a wide range of countries and financial inclusion indicators. The review finds that increased access to financial services, especially savings accounts and credit, is associated with greater income equality and poverty reduction. This meta-analysis underscores the importance of financial inclusion as a driver of inclusive growth.

These selected studies offer valuable insights into the multifaceted nature of financial inclusion, its impact on various economic and social aspects, and the potential for innovative approaches, including digital financial services and microfinance, to enhance access to financial products and services. Financial inclusion research continues to evolve, contributing to a more inclusive and sustainable global financial system.

From the reviews of the select studies in the financial inclusion literature, several research gaps and areas for further investigation become evident:

- 1. Long-term Impact of Financial Inclusion
- 2. Intersectionality in Gender and Financial Inclusion
- 3. Cultural and Contextual Factors
- 4. Behavioural Aspects of Financial Inclusion
- 5. Regulatory and Policy Implications
- 6. Microfinance Models and Sustainability

These research gaps underscore the need for a holistic and nuanced understanding of financial inclusion, taking into account long-term impacts, the intersectionality of various factors, cultural and contextual variations, behavioural aspects, policy implications, technological challenges, and the sustainability of different financial inclusion models. Addressing these gaps can provide a more comprehensive foundation for future financial inclusion initiatives and research.

## **METHODOLOGY AND DATA**

This section discusses the methodology and the data used for the study. Financial inclusion determinants can be modeled using either the logistic model or the probit model (Potrich et al., 2015). These models follow the discrete choice models which relate the choice made by each person to the attributes of the person and the attributes of the alternatives available to the person. The models estimate the probability that a person chooses a particular alternative. The models are often used to forecast how people's choices will change under changes in demographics and/ or attributes of the alternatives. Discrete choice models specify the probability that an individual chooses an option among a set of alternatives. The probabilistic description of discrete choice behaviour is used not to reflect individual behaviour that is viewed as intrinsically probabilistic. According to Gujarati (2006), logit and probit models are similar in most applications. Despite similarities among the models, the estimated coefficients are not directly comparable (Gujarati, 2006).

#### 1. Choice of Modelling Techniques:

• We discuss the two primary modelling techniques used in this study: logistic and Probit models. These models are often employed when examining factors that influence the choice made by individuals.

#### 2. Discrete Choice Models:

- We explain that both logistic and Probit models fall under the category of discrete choice models. These models are used to relate an individual's choice to their attributes and the attributes of the alternatives available to them.
- Discrete choice models estimate the probability that a person will choose a specific alternative, given the characteristics of the individual and the alternatives.
- These models are particularly useful for predicting how people's choices may change when there are shifts in demographic factors or changes in the attributes of available options.

## 3. Probabilistic Nature of Discrete Choice Models:

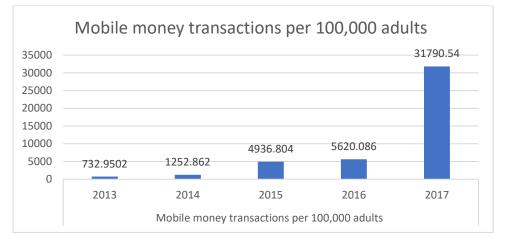
• We mention that discrete choice models provide a probabilistic description of choice behaviour. This probabilistic description is not meant to imply that individual behaviour is inherently probabilistic. Instead, it is a way to capture and model the uncertainty associated with human choices.

#### 4. Logit and Probit Models:

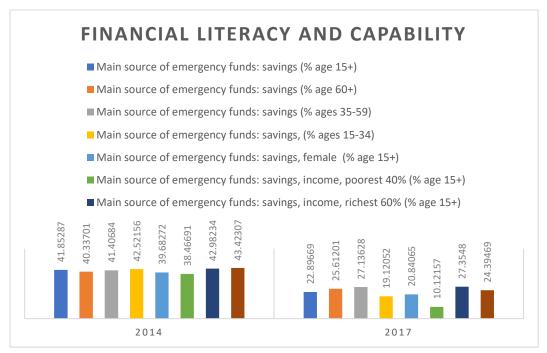
- We reference that logit and probit models are often used interchangeably in many applications. These models are similar in their purpose and underlying concepts, as both are used to estimate probabilities related to discrete choices.
- However, you note that the coefficients estimated in these models are not directly comparable. This is a crucial point because it indicates that while the models have similar purposes, the interpretation of the coefficients may vary.

In summary, the methodology section of your study provides a clear understanding of the modelling techniques we have chosen for analysing the determinants of financial inclusion. We have explained the nature of discrete choice models, their probabilistic nature, and the similarities and differences between logit and probit models. This section provides the foundation for the analytical approach used in your study.

## PRESENTATION AND INTERPRETATION OF RESULTS



Data from database: G20 Financial Inclusion Indicators



Data from database: G20 Financial Inclusion Indicators

The provided data pertains to the main source of emergency funds, specifically related to savings, and it is broken down by age groups, gender, and income levels. Let's examine the findings and draw conclusions based on this data:

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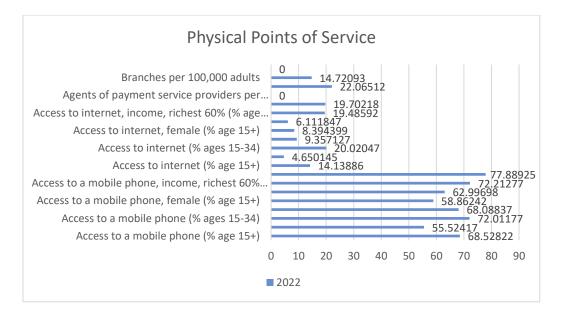
Main Source of Emergency Funds: Savings:

- Across all age groups, savings are the primary source of emergency funds. This is consistent with prudent financial planning, as having savings can provide a financial safety net in times of unexpected expenses or emergencies.
- The highest reliance on savings as the main source of emergency funds is among the 15-34 age group, with 42.52% reporting savings as their primary source. This age group likely includes individuals who are more actively building their savings.
- Individuals aged 35-59 also heavily rely on savings, with 41.41% considering it their primary source of emergency funds. This age group typically consists of individuals in their prime earning years.
- While savings remain the primary source for individuals aged 60+, the percentage is slightly lower at 40.34%. This age group may have already retired and might have started to spend their savings in retirement.
- There is a gender disparity, with a higher percentage of males (43.42%) depending on savings as their primary emergency fund source compared to females (39.68%).
- There is a significant income disparity. Among the richest 60% of the population, 42.98% rely on savings, while among the poorest 40%, only 38.47% rely on savings. This indicates that individuals with higher incomes tend to have greater savings buffers.

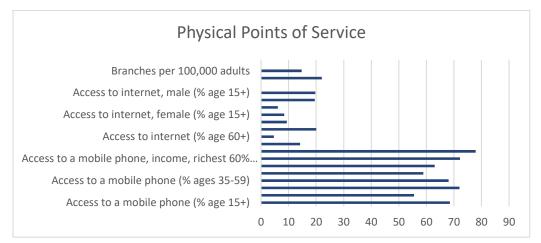
## Findings:

- 1. Savings as a Prudent Financial Strategy: The fact that savings are the primary source of emergency funds for a significant portion of the population is a positive sign. It reflects a culture of saving for future financial security and preparedness for unexpected expenses.
- 2. Age and Savings: Younger individuals (ages 15-34) tend to rely more on savings, possibly because they are in the wealth-building stage of their lives. As people age, they might draw upon their savings for retirement or other financial goals.
- 3. Gender Disparity: There is a noticeable gender gap, with more males relying on savings as their main source of emergency funds. Addressing this gap may involve financial education and promoting financial planning among females.
- 4. Income Disparity: The income disparity in reliance on savings indicates that those with higher incomes are better equipped to rely on their savings during emergencies. For the poorest segments of the population, there is a need to improve financial resilience and promote savings.
- 5. Financial Education and Inclusion: Promoting financial literacy and inclusion can help individuals at all income levels make informed decisions about saving and emergency fund planning.
- 6. Diversification of Emergency Funds: While savings are a crucial source of emergency funds, individuals should also be encouraged to diversify their sources by considering other financial tools such as insurance, investments, and access to credit.

In summary, the data suggests that savings play a significant role in providing financial security during emergencies. Efforts should be made to promote a culture of saving and ensure that financial education and opportunities for financial inclusion are accessible to all segments of the population, regardless of age, gender, or income level.



Data from database: G20 Financial Inclusion Indicators



Data from database: G20 Financial Inclusion Indicators

The provided data contains various indicators related to access to mobile phones, the internet, and the availability of financial service infrastructure. Let's analyze the findings and draw some conclusions based on this data:

#### Access to Mobile Phones:

- The percentage of individuals aged 15+ with access to a mobile phone is relatively high, at 68.53%, indicating widespread mobile phone ownership among adults.
- Access to mobile phones is slightly lower among individuals aged 60+, at 55.52%.
- The younger population (ages 15-34) has the highest mobile phone access, with 72.01%, while individuals aged 35-59 also have relatively high access at 68.08%.
- There is a gender disparity, with 77.89% of males having access to mobile phones, while only 58.86% of females do.
- Access to mobile phones is higher among the richer 60% of the population (72.21%) compared to the poorest 40% (62.99%).

#### Access to the Internet:

- Access to the internet is significantly lower than mobile phone access, with only 14.14% of individuals aged 15+ having internet access.
- Internet access is even lower among individuals aged 60+ (4.65%).

- Younger individuals (ages 15-34) are more likely to have internet access (20.02%) compared to those aged 35-59 (9.36%).
- There is a considerable gender gap in internet access, with 19.70% of males having access compared to only 8.39% of females.
- Internet access is significantly higher among the richest 60% of the population (19.49%) compared to the poorest 40% (6.11%).

#### **Financial Service Infrastructure:**

- The number of agents of payment service providers per 100,000 adults is currently reported as zero, which could indicate a lack of accessible financial services at the community level.
- There are 22.07 ATMs per 100,000 adults, which suggests a reasonable level of access to cash withdrawal services.
- The number of bank branches per 100,000 adults is 14.72, indicating the availability of physical banking infrastructure.

## JAM Yojana

JAM (short for Jan Dhan-Aadhaar-Mobile) trinity refers to the government of India initiative to link Jan Dhan accounts, mobile numbers and Aadhaar cards of Indians to plug the leakages of government subsidies.

The term "Jan Dhan-Aadhaar-Mobile (JAM) trinity" refers to the integration and convergence of three key initiatives in India: Jan Dhan Yojana, Aadhaar, and Mobile connectivity. These three pillars work together to create a comprehensive platform for financial inclusion, efficient delivery of government services, and digital empowerment of citizens. Let's explore each component of the JAM trinity:

## 1. Jan Dhan Yojana (J):

- a. Objective: Launched in 2014, the Pradhan Mantri Jan Dhan Yojana (PMJDY) aims to ensure financial inclusion by providing access to banking services for all households in India.
- b. Key Features: It encourages the opening of basic savings bank accounts, offering a RuPay debit card, providing accidental insurance cover, and promoting financial literacy.

## 2. Aadhaar (A):

- a. Objective: Aadhaar is a unique 12-digit identification number issued by the Unique Identification Authority of India (UIDAI) to residents of India. It serves as a digital identity for individuals.
- b. Key Features: Aadhaar is linked to various government services and programs, providing a reliable and unique identification mechanism. It helps eliminate duplicates and ensures targeted delivery of subsidies and benefits.

## 3. Mobile Connectivity (M):

- a. Objective: Mobile connectivity plays a crucial role in the JAM trinity by providing a platform for digital transactions, communication, and access to information.
- b. Key Features: Mobile phones, especially smartphones, facilitate financial transactions, access to banking services, and the delivery of government services. Mobile connectivity ensures that citizens, even in remote areas, can participate in the digital economy.

#### **Integration and Synergy:**

- The JAM trinity operates on the principle of convergence, where Jan Dhan accounts are linked to Aadhaar numbers, and mobile phones act as a channel for accessing financial services and government programs.
- Aadhaar authentication enhances the security and accuracy of transactions, while mobile connectivity enables real-time communication and financial transactions.

#### **Benefits of the JAM Trinity:**

- 1. Financial Inclusion: Jan Dhan accounts ensure that individuals have access to basic banking services.
- 2. Targeted Subsidy Delivery: Aadhaar helps in eliminating duplicates and ensuring that subsidies and benefits reach the intended beneficiaries directly.
- 3. Digital Empowerment: Mobile connectivity enables citizens to access digital services, conduct transactions, and stay informed.

#### **Challenges and Considerations:**

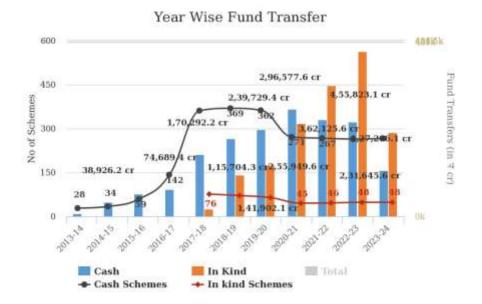
• While the JAM trinity has brought about significant benefits, concerns have been raised regarding privacy, data security, and issues related to Aadhaar authentication.

The JAM trinity is a holistic approach to leverage technology for inclusive growth and efficient governance. It has been a critical element in the government's efforts to reduce leakages, ensure transparency, and empower citizens through digital means. It's important to note that developments may have occurred since my last update in January 2022, and checking official sources for the latest information is recommended.

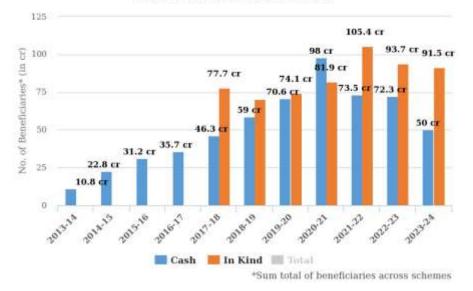
SNo.	Scheme Group Name	Total Direct Benefit Transfer (₹)	Total No. of Transactions
1	PAHAL	39,777,789,479	452111312
2	MGNREGS	522,275,215,268	360547733
3	NSAP	16,892,491,000	51831740
4	SCHOLARSHIP SCHEME	32,957,814,006	478349878
5	PMAYG	258,370,458,701	6460161
6	PDS	856,532,190,272	1093592456
7	FERTILIZER	1,377,961,460,035	80686769
8	OTHERS	483,749,373,864	899968597

#### **Direct Benefit Transfer Details (FY-2023-2024)**

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Year Wise DBT Beneficiaries



#### **Findings:**

- 1. Mobile phone ownership is widespread among adults, but there are disparities based on age, gender, and income. Efforts should focus on increasing mobile phone access among older individuals, women, and the poorest segments of the population.
- 2. Internet access remains significantly lower than mobile phone ownership. Bridging the digital divide is essential, especially for older individuals, females, and those in the lower income brackets. Expanding affordable internet connectivity is crucial for enhancing digital inclusion.
- 3. The lack of agents of payment service providers may indicate limited access to digital financial services in local communities. Increasing the availability of such services can promote financial inclusion.
- 4. The number of ATMs and bank branches per 100,000 adults is relatively reasonable, indicating reasonable access to traditional banking services.

- 5. To enhance financial inclusion comprehensively, policymakers and financial institutions should prioritize digital literacy programs, expand internet infrastructure, and ensure that financial services cater to the needs of underserved populations, including older adults and women.
- 6. Addressing gender disparities in both mobile phone and internet access is essential for promoting financial and digital inclusion. Special initiatives may be required to empower women with access to these essential tools.

In summary, while there is significant progress in terms of mobile phone ownership and access to traditional banking infrastructure, there are still challenges related to internet access and financial service availability that need to be addressed to achieve more comprehensive financial inclusion in the region.

#### CONCLUSIONS

The findings from the study reveal a significant reliance on savings as the primary source of emergency funds, indicating a culture of financial responsibility and preparedness among a substantial portion of the population. Moreover, it is observed that younger individuals tend to prioritize savings, potentially due to their wealth-building phase, while gender and income disparities highlight the need for promoting financial education and financial planning, especially among women and those in lower income brackets. These findings underscore the importance of fostering a savings culture and addressing financial disparities. Additionally, the study emphasizes that promoting financial literacy and diversifying sources of emergency funds can further enhance financial resilience and preparedness for unexpected financial challenges.

## RECOMMENDATIONS

Based on the findings and conclusions from the study, here are some general recommendations for promoting financial inclusion and enhancing financial resilience:

- 1. **Promote Savings as a Financial Strategy**: Encourage a culture of saving for future financial security and preparedness for unexpected expenses. Financial education programs can help individuals at all income levels understand the benefits of saving and how to create a savings plan.
- 2. **Target Diverse Age Groups**: Recognize that different age groups have varying financial needs. Develop tailored financial programs for younger individuals to support wealth-building and older individuals who may be transitioning to retirement.
- 3. Address Gender Disparities: Implement initiatives to address gender disparities in financial inclusion. Promote financial education and planning among females to empower them with the knowledge and tools needed to manage their finances effectively.
- 4. **Improve Financial Resilience for Low-Income Individuals**: Create programs and policies that specifically target the financial resilience of the poorest segments of the population. This may include incentivizing savings, providing access to microfinance, and offering financial literacy training.
- 5. **Promote Inclusive Banking Infrastructure**: Maintain a reasonable number of ATMs and bank branches to provide convenient avenues for financial transactions and account access. This ensures that traditional banking services remain accessible.
- 6. **Monitor and Evaluate Progress:** Continuously assess the impact of financial inclusion initiatives and adapt strategies as needed. Regularly measuring financial inclusion indicators can help gauge the effectiveness of policies and programs.

These general recommendations aim to enhance financial inclusion, financial resilience, and digital access, while also addressing disparities among different demographic groups. By implementing a holistic approach that combines financial education, diverse financial tools, and improved digital access, policymakers and financial institutions can work toward a more financially inclusive and resilient society.

## LIMITATIONS

The findings and conclusions presented in the previous responses are based on the information provided in the context of specific data or scenarios. While they provide valuable insights, it's important to acknowledge some general limitations that apply to such findings and conclusions:

- 1. Data Limitations: The findings and conclusions are contingent on the quality and accuracy of the available data. Inaccurate or incomplete data can lead to biases and misrepresentations in the analysis.
- 2. Context Specificity: The conclusions are drawn based on the data and context presented. They may not be universally applicable and should be interpreted within the context of the specific study or dataset.
- 3. Sample Size and Representation: The findings are influenced by the sample size and representativeness of the data. If the sample is not sufficiently diverse or representative of the population, the conclusions may not generalize well.
- 4. Temporal Limitations: The findings are relevant to the time period during which the data was collected. Socioeconomic and technological factors can change over time, affecting the validity of the conclusions in different timeframes.
- 5. Socioeconomic Factors: The findings and conclusions may not account for all relevant socioeconomic and cultural factors that influence behavior and financial practices. These factors can vary across regions and populations.

Acknowledging these general limitations is essential when interpreting the findings and conclusions from specific studies. Further research, consideration of contextual factors, and caution in generalizing findings to different settings are important steps to address these limitations effectively.

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